

ReMade Technical Standards

Requirements for the recognition of Conformity Assessment Bodies and their accreditation for the purposes of ReMade certification



DOCUMENT TITLE	Requirements for the recognition of Conformity Assessment Bodies and their accreditation for the purposes of ReMade certification (ReMade CABs TS)
ISSUE	ReMade Foundation Technical Management
APPROVAL	ReMade Foundation Executive Board
CONTACTS DETAILS	ReMade Foundation www.remade.it   info@remade.it
EDITION	Vers 2.1_2025
PROHIBITION OF REPRODUCTION	No part of this document protected by copyright may be reproduced or copied in any form (graphic, electronic or mechanical, including photocopying, recording) with- out the permission of ReMade Foundation.

ReMade® is a certification scheme under accreditation, developed through an open and collaborative process involving various stakeholders, including Conformity Assessment Bodies, the Accreditation body, Research institutions, Experts and Companies in the sector, all within the framework of the ReMade Foundation, which owns the scheme and is managed by CONAI (the Italian Packaging Consortium).

This certification allows a company to communicate environmental information related to the recycled content of its product. It serves as independent proof, accepted in public tenders. The certification also provides end consumers with reliable information on the origin and type of recycled material.

ReMade is an independent certification, open to any interested Company that meets the requirements.

The Standards are subject to periodic review to ensure they remain compliant with regulations and market needs. Any qualified and interested party can participate in this review process.

www.remade.it



### **TABLE OF CONTENTS**

1_Purpose and Scope of application	
2_Accreditation Process	
2.1_GENERAL QUALIFICATION REQUIREMENTS FOR THE ACCREDITATION BODY	5
2.2_PROCESS FOR RECOGNITION AND ACCREDITATION OF CONFORMITY ASSESSMENT BODIES	5
2.2.1_Recognition of Conformity Assessment Bodies	6
3_Process for issuance, maintenance, extension, suspension, and revocation of certification	7
3.1_CERTIFICATION PROCESS	7
3.2_CONDITIONS AND PROCEDURES FOR ISSUANCE,	
MAINTENANCE, EXTENSION, SUSPENSION, AND REVOCATION	
OF CERTIFICATION	8
4_Requirements for Conformity Assessment	
Bodies	9
4.1_INFORMATION SHEET	9
4.2_AUDITORS	9
4.3_METHODS FOR CONDUCTING VERIFICATIONS	10
4.4_AUDIT AND NON-CONFORMITY REPORT	10
4.5_DECISION MAKER	11
4.6_ROYALTIES	11
5_Revocation and suspension of ReMade	
recognition	12
5.1_REVOCATION OF RECOGNITION	12
5.2_SUSPENSION OF RECOGNITION	12
5.3_COMMUNICATIONS BETWEEN REMADE AND THE	
ACCREDITATION BODY	13



# 1 Purpose and scope of application

These Technical Standards aim to clarify the requirements, conditions, and procedures for the voluntary certification of recycled, recovered, and byproduct material content present in materials, semi-finished goods, or finished products.

Specifically, they illustrate the verification methods carried out by the Conformity Assessment Bodies accredited for the ReMade certification service, and the general requirements for Organizations that produce ReMade certified products, including their subcontractors.

The central aspect of ReMade certification is the establishment of a model for tracing material flows within the production process and ensuring transparency of operations performed and relevant documentation. It is an effective tool to address the growing attention towards materials derived from recycling, recovery, and byproducts, which stems from the global model of sustainable development of the Circular Economy. This model is characterized by maintaining the value of products, materials, and resources in the system for the longest possible time, returning them to the product cycle at the end of their use, thereby minimizing waste generation. This contributes to developing a sustainable, low-carbon, resource-efficient, and competitive economy.

ReMade product certification serves as a means of proof for recycled, recovered, and byproduct content. It is accepted in public tenders (Green Public Procurement and MECs) and is a valid tool for accessing incentives and tax breaks for products with recycled content, as mandated by legislation (e.g., Plastic tax).

The following provisions apply solely to the possibility of including materials qualified as recycled, recovered and byproduct materials for the purpose of issuing ReMade certification, and do not in any way relieve the declarant of mandatory requirements and resulting responsibilities as set forth by current legislation.



### 2 \_ Accreditation Process

Based on the provisions of regulation (EC) no 765/2008, the activity of a National Accreditation Body from another European Community country, operating in conformity with ISO/IEC 17011 and a signatory of the EA-IAF/MLA multilateral agreements for the relevant accreditation field, is to be considered equivalent to that performed by the national Body ACCREDIA within the terms provided by the regulation itself.

## 2.1 \_ GENERAL QUALIFICATION REQUIREMENTS FOR THE ACCREDITATION BODY

The accreditation standard is UNI CEI EN ISO/IEC 17065:2012. The Conformity Assessment Bodies (CABs) must be recognized by the ReMade Foundation according to the procedures described in this document, and such recognition is a necessary condition for accreditation with an Accreditation Body.

Certifications will be valid for the purpose of issuing the ReMade (or ReMade in Italy) trademark only if issued by CABs accredited for the ReMade scheme and recognized by the ReMade Foundation.

The list of CABs recognized by ReMade (including those under provisional recognition) is published on the Foundation's website.

The Accreditation Body will supervise the activity of the CABs that have joined the ReMade network on an on-site, annual and accompanying basis once in the accreditation cycle.

The Accreditation Body's website features a section listing the accredited CABs and those in the process of accreditation for issuing ReMade certification.

## 2.2 — PROCESS FOR RECOGNITION AND ACCREDITATION OF CONFORMITY ASSESSMENT BODIES

The recognition and accreditation process follows the following steps:

- provisional recognition of the CAB by ReMade Foundation;
- start of the certification activity by the CAB;
- start of the accreditation procedure of the CAB by an Accreditation Body;
- obtaining accreditation from the Accreditation Body;
- final recognition of the CAB by ReMade Foundation.



#### 2.2.1 Recognition of Conformity Assessment Bodies

A CAB intending to commence certification activities under these Standards must submit an application to ReMade Foundation by completing and sending the appropriate form published on the Foundation's website.

Conditions for recognition, valid for 1 year, are:

- possession of valid accreditation issued:
- by an Accreditation Body signatory to the EA/MLA agreements for certification activities against standard 17065:2012, or the PEFC standard (Chain of Custody); or,
- by an ASI Body for certification activities against the FSC standard (Chain of Custody).
- having concluded a specific contract with the ReMade Foundation, defining mutual duties and responsibilities, following verification of experience and professionalism in the specific certification area.

Following provisional recognition, the CAB may begin activities for issuing ReMade certification by issuing provisional certificates of conformity to the Standards. These provisional certificates must bear the same expiry date as the provisional recognition. Obtaining accreditation by the CAB results in its inclusion, by ReMade Foundation, in the list of definitively recognized CABs.

The loss or failure to obtain accreditation by the CAB within the expiry of the provisional recognition entails deletion from the ReMade lists and prohibition from continuing certification activity.



### 3\_ Process for issuance, maintenance, extension, suspension, and revocation of certification

The process for the issuance, maintenance, extension, suspension, and revocation of certification follows the requirements outlined in standard UNI CEI EN ISO/IEC 17065:2012 (and subsequent amendments).

#### 3.1 \_ CERTIFICATION PROCESS

The process for issuing ReMade certification is carried out by a CAB accredited and recognized by the ReMade Foundation, or under provisional recognition by the ReMade Foundation, and includes the following steps:

- a) submission of the certification application to the CAB by the applicant Organization;
- b) review of the certification application;
- c) planning of assessment activities;
- d) assessment of conformity with these Standards, including verification of the quantification of recycled material, recovered material, and byproduct content used, performed by the CAB through analysis of submitted documentation and on-site audit;
- e) review of all information and results related to the assessment;
- f) decision regarding the issuance of ReMade certification;
- g) in case of a positive outcome, issuance of the certificate with the assignment of the ReMade class (see ReMade Trademarks TS);
- h) assessment of the maintenance of conformity with these Standards.

The duration of the on-site audit is as specified in ReMade Producers TS (point 6). The issued certificate is valid for three years and must undergo surveillance at least annually.

The contents of the certificate must align with the provisions of standard UNI CEI EN ISO/IEC 17065:2012. The certificate must bear the ReMade logo. Additionally, the certificate must indicate the class for each product under assessment, based on the percentage of recycled, recovered materials, and byproducts contained.



## 3.2 \_ CONDITIONS AND PROCEDURES FOR THE ISSUANCE, MAINTENANCE, EXTENSION, SUSPENSION, AND REVOCATION OF CERTIFICATION

Compliance with ReMade Producers TS is a condition for the issuance, maintenance, and extension of certification, particularly concerning the absence of non-conformities related to material traceability and associated declarations.

A request for certification for new products or new production sites is a necessary condition to evaluate the methods for certificate extension (on–site audit or documentation review only).

Suspension or revocation may occur if there are non-conformities with the ReMade Producers TS that render the product declarations unreliable.

The CAB must develop specific procedures for the issuance, maintenance, extension, suspension, and revocation of certification, as well as for managing the different types of findings (as outlined in point 6.4).



## 4 — Requirements for Conformity Assessment Bodies

#### 4.1 \_ INFORMATION SHEET

Upon receiving a certification request from an Organization, CABs must prepare and send an information sheet to the ReMade Foundation. This sheet must contain information about the company and the product undergoing verification, using the specific forms published on the Foundation's website.

#### 4.2 \_ AUDITORS

Verifications under this scheme must be carried out by ReMade qualified auditors who are registered in the relevant register.

Requirements for qualification are:

- being RGVI qualified by an accredited body for the PEFC (Chain of Custody) or FSC (Chain of Custody) standards, or for ISO 9001, ISO 14001, or EMAS standards, and possessing specific expertise and training for the types of verification in question, or being qualified for product certifications recognized by ReMade;
- specific work experience (including as an auditor or consultant) of at least one year in activities related to the production process under verification, or activities related to waste management and recycling processes;
- attendance, with successful completion of the relevant exam, of a qualification course recognized by ReMade.

To maintain their qualification, auditors must conduct at least two audits in schemes related to product certification, with at least one in the ReMade scheme, within a 24-month period.

Each CAB is responsible for the qualification of the auditors it employs and must annually reassess the maintenance of their suitability to conduct ReMade audits, according to training and updating programs recognized by the ReMade Foundation. In the event of substantial modifications to the ReMade Producers TS, the ReMade Foundation may evaluate the need for its qualified auditors to undertake a refresher course, with the relevant final exam.



#### 4.3 \_ METHODS FOR CONDUCTING VERIFICATIONS

Verifications are carried out according to the guidelines of standard UNI EN ISO 19011:2012 and the instructions provided in the ReMade Producers TS.

To demonstrate the compliance or non-compliance of the activities carried out by the company to meet the requirements specified in the ReMade Producers TS, the CAB must prepare a specific checklist or equivalent document for use during inspection verifications.

#### 4.4 \_ AUDIT AND NON-CONFORMITY REPORT

Audit findings and audit reports must be drafted according to the guidelines of UNI EN ISO 19011:2012 and must ensure the completeness of information for the issuance of certification.

The minimum contents of the audit report are those listed in point 6.5.1 of UNI EN ISO 19011:2012, letters a) -i, evidence of verification of all points in the ReMade Producers TS, plus:

- recording of the certified company's complaint management procedure;
- verification of the use of the "ReMade" and "ReMade in Italy" trademarks, in accordance with the provisions of the ReMade Trademarks TS and ReMade in Italy Trademarks TS;
- the need to confirm input data for defining contractual conditions with operators (e.g., number of certified products, subcontractors, validity of other certifications...);
- any changes that have occurred to the certified product or process;
- evidence of a mass balance being performed;
- evidence of a traceability test being performed;
- confirmation that the methods used by the operator for mass balances and traceability tests are reliable.

Non-conformities may be of a minor degree if there is a requirement of the ReMade Producers TS partially described/implemented and with little influence on product certification.

Non-conformities may be of a major degree if a requirement of the ReMade Producers TS is not described/implemented in a way that compromises the validity of product certification (e.g., non-conformity regarding material traceability).

In any case, the CAB must verify that the company has prepared an effective corrective action to resolve the cause of the non-conformities, regardless of their degree.

Major non-conformities must be resolved before certification is issued.

The Conformity Assessment Body may also indicate recommendations for improvement that do not compromise conformity with the ReMade Producers TS but require an evaluation by the Foundation regarding their acceptability.



#### 4.5 \_ DECISION MAKER

The competencies of the Decision Maker are the same as those required for auditors. The independence of the decision–making process from the performance of the conformity assessment must be ensured.

#### 4.6 \_ ROYALTIES

Royalties, which are due for the use of the ReMade Technical Standards and include adherence to the ReMade Foundation, are collected and paid to the Foundation by the CAB. The amount of the royalties (FEE) is set by the Agreement referred to in the preceding point 4.2.1. The FEEs for each certificate issued are determined according to point 6 of the ReMade Producers TS.



## 5 — Revocation and suspension of ReMade recognition

The ReMade Foundation reserves the right to conduct verifications on manufacturing companies and companies using ReMade certified products, both for market surveillance and to respond to any complaints and reports. If serious non-compliances, including those attributable to inadequate control by the CAB, are found during verifications carried out by ReMade, ReMade will ask the CAB to implement immediate corrective actions, reserving the right to suspend or revoke recognition.

#### **5.1 REVOCATION OF RECOGNITION**

ReMade recognition is revoked:

- a) if the Accreditation Body revokes the CAB's accreditation;
- b) if the Accreditation Body permanently reduces the scope of accreditation for the ReMade scheme;
- c) if, six months after the act of suspension referred to in requirement 5.2, the CAB has not paid royalties or has not participated in any training activities requested by ReMade:
- d) if the CAB has not resolved the issues that led to a suspension of accreditation.

The revocation of recognition leads to the removal from the list of recognized CABs for issuing ReMade certification, published on the Foundation's website as indicated in the preceding point 2.1.

#### 5.2 — SUSPENSION OF RECOGNITION

ReMade recognition is suspended for a maximum of six months:

- a) if the CAB is in default with royalty payments;
- b) if the Accreditation Body temporarily reduces the scope of accreditation for the ReMade scheme;
- c) if the CAB is suspended by the Accreditation Body.

The suspension of recognition results in the CAB being added to the list of suspended CABs published on the Foundation's website and prevents the issuance of new ReMade certifications, limiting the CAB's activity solely to maintaining already issued certifications.



## 5.3 \_ COMMUNICATIONS BETWEEN REMADE AND THE ACCREDITATION BODY

Regarding activities concerning measures taken against Conformity Assessment Bodies that affect their accreditation or recognition status, and in order to ensure alignment of their decisions, the ReMade Foundation and the Accreditation Body shall communicate their decisions in writing and by agreed methods within 15 days from the date of their decision.

ReMade may request a copy of the results of the evaluation activity on Conformity Assessment Bodies from the Accreditation Body, where it deems appropriate.